

Why is my beer dispense so slow - or not dispensing at all?

The reasons this may be happening - and how you can correct the fault - are set out below:

Possible Causes	Solution
the bar tap is set incorrectly	adjust the tap control that regulates the flow rate
the gas pressure too low	<ul style="list-style-type: none">- the most likely cause is that you have run out of gas- check the gas cylinder pressure gauge- if the cylinder is empty, change it for a full one of the same type- if the cylinder is not empty, there may be a fault with the gas pressure setting - contact your brewery
the keg is empty	<ul style="list-style-type: none">- check the keg and replace it if it is empty- check that the cellar buoy is reset correctly
there is a kink in the beer line	check the line and remove any kinks
There has been a change in demand due to increased beer sales	identify which gas is needed and contact BOC Sureserve to arrange a delivery
there may be a gas leak from BOC Sureserve or other cellar equipment	for information about tracing a gas leak from BOC Sureserve or other cellar equipment, click on Troubleshooting, FAQs and Handy Hints